Dear Guests, as your safety and wellbeing is our greatest concern we have taken a number of steps to ensure your stay with us is as comfortable as possible

• Please note that Guest temperature might be checked upon arrival
• Social distancing is highly encouraged throughout the building, signage will be on display in reception and in your rooms for your perusal
• All high touch areas are sanitised throughout the day to ensure regular disinfection
• All rooms are sanitised thoroughly after each departure with professional detergents complying with UK rules and regulations
• All communal area are sanitised daily with professional detergents complying with UK rules and regulations
• All bed linen is disinfected professionally after each stay by our partners at Grants Laundry
• Some items might be temporarily removed from rooms including books, guests folders and decorative cushions, all items will still be available from us if needed.
• A full Covid-19 risk assessment is available to all guests for further detail

Please read the NHS guidelines regarding COVID-19 information (symptoms, what to do):


You must immediately notify us to the extent you or anyone staying with you (or on your reservation) is self-isolating or should be self-isolating (having symptoms) pursuant to Government guidelines. In any event, we reserves the right to cancel any reservations to the extent it is for self-isolation.

We cannot welcome anyone to Rosebank House who has or had the symptoms of COVID-19 in the past 14 days. If anyone becomes unwell on our premises with a new continuous cough, loss of smell or taste or a high temperature they will be advised to travel home or self-isolate (as per latest government guidance) and advised to follow the stay at home guidance. In case of an extended stay due to self-isolation, every costs occurred will be charged on the card which was provided upon reservation (extra nights on the same rate the room was booked, any loss of revenue or any costs occurred due to the allocation of any other guests). Travel insurance is always recommended. If advised that out guest has developed Covid-19 and was recently on our premises we will contact Local Public Health Scotland team (0345 646 0238) to discuss the case, identify people who have been in contact with them and will take advice on any actions or precautions that should be taken.

In case one of us will have symptoms we will self-isolate and temporarily close the B&B.

We will inform all the guests we had contact with. Every reservation for the effected period will be refunded and cancelled with immediate effect. Please contact us if you have questions or require additional information about our preventive measures and protocols or would like to have a copy of our Risk Assessment. We are in this together and we wish for everyone to stay safe and healthy. Keep well and stay safe.

We look forward to welcoming you to Rosebank

Sharon and Davide